

OUGIST Warranty & Registration Guide

Use this guide to complete product registration, keep your digital warranty card, and prepare the information needed for OUGIST support.

Registration Checklist

Order number	Use the order number from your purchase receipt or online order confirmation.
S/N code	Find the serial number on the product label. Enter it exactly as shown.
Email	Use an email address you can access. This helps OUGIST locate your warranty profile.
Product count	If you purchased multiple extinguishers, register each serial number for clear coverage records.

What Registration Helps With

- Creates a customer warranty profile tied to the order, serial number, and support contact.
- Generates a digital warranty card that can be downloaded as a JPG from the registration page.
- Helps OUGIST verify product authenticity and respond faster to support requests.
- Keeps service history easier to find if the extinguisher is inspected, used, or replaced.

Warranty Support Notes

Pressure issue	If your extinguisher shows no pressure during the warranty period, contact OUGIST support with photos, order number, and S/N code.
Emergency use	If the extinguisher was used in a real emergency, contact support for replacement guidance. Terms and conditions may apply.
Product damage	Do not use a damaged or modified extinguisher. Share clear photos with support before continued storage or use.
Record keeping	Keep your digital card, receipt, serial number, and product photos together for faster service.

How To Request Help

- Prepare your order number, serial number, purchase channel, and contact email.
- Take clear photos of the extinguisher label, pressure indicator, and any visible issue.
- Describe what happened, when it happened, and whether the product was used in an emergency.
- Contact support@ougist.com or call +1 (973) 435-3638.

Emergency reminder: Warranty service is not a substitute for emergency response. In a fire emergency, evacuate first and call 911.

Customer Link

Register or find your warranty card at ougist.com/pages/warranty-registration